

CURRICULUM VITAE

Murali Sambasivan

Graduate School of Management, Universiti Putra Malaysia

Phone : 603-89467703, E-Mail: murali@econ.upm.edu.my

Research Interests: Operations Management, Applications of OR, Supply Chain Management, Management Science

Teaching Interests: Operations Management, Operations Research, Business Statistics, Supply Chain Management, Quantitative Techniques, Decision Analysis

Date of Birth: 18th June, 1961

Current Position: Professor

Education:

- Doctor of Philosophy (Management Science), Aug 1994, University of Alabama, Tuscaloosa, USA (Major: Operations Management, Minor: Mathematical Programming and Statistics)
Dissertation: Uncapacitated and Capacitated Lot Sizing for multi-plant, multi-item, multi-period problems with inter-plant transfers
- Post-Graduate (MS) in Industrial Engineering, June 1985, National Institute for Industrial Engineering (NITIE), Bombay, India
- Bachelor of Engineering (Honors), June 1983, Madras University, India
Specialization: Production Engineering

Professional Qualification:

- CPIM (Certified in Production and Inventory Management), APICS, USA

Teaching Experience:

Graduate School of Management and Faculty of Economics and Management –
May 1999 – present, Universiti Putra Malaysia, Malaysia

Courses taught at UPM – Business Statistics (PhD, Masters’ and undergraduates),
Operations Management (Masters’ and undergraduates), Decision Analysis
(Masters’), Quantitative Techniques in Decision Making (undergraduates)

Teaching Evaluation (average) – **Business Statistics – 4.73/5 Quantitative
Techniques – 4.82/5 Operations Management (BBA) – 4.6/5, Operations
Management (MBA) – 3.75/4**

Visiting Faculty – August 1994 to March 1999, S.P. Jain Institute of Management
Studies and Research, Bombay, India

Awards and Achievements:

Gold and Silver medals in the RMC Research Exhibition, 2008

Nominated for Best Teaching Award, FEP 2007

Silver and Bronze medals in the Research Exhibition 2007

Best Paper Award, SCMIS Conference, 2006 at Taiwan

Silver and PETA medals in the Research Exhibition, 2006

Excellent Service Award, 2005; Excellent Service Award, UPM for 2004

Silver Medal in the Research Exhibition, 2002

Bronze Medal in the Research Exhibition, 2003

Outstanding Research Student, University of Alabama

Gold Medallist, Pre-University Course, 1978

Academic Appointments

- Professor, Graduate School of Management, May 2011- present
- Head, Thesis-based programs, Graduate School of Management, Aug 2009 – present

- Associate Professor, Department of Management and Marketing and Graduate School of Management, May 2005 – May 2011
- Lecturer, Department of Management and Marketing and Graduate School of Management, 1999 – April, 2005
- Part-Time Lecturer, S.P. Jain Institute of Management Studies, Bombay, India, 1994-1999.
- Research Associate, Alabama Productivity Center, University of Alabama, 1990-1994.

Corporate Appointments

- Industrial Engineer, Premier Automobiles Limited, Bombay, India, 1985-1987
- Software Programmer, Patni Computer Systems, Bombay, India, 1987-1990
- Software Designer and Developer, Baan Info Systems, Bombay, India, 1994-1995
- Manager Industrial Engineering, DHL Worldwide Express, Bombay, India, 1995-1997
- General Manager (Corporate Planning), RPG Enterprises, Bombay, India, 1997-1999

Administrative Appointments at UPM

- Head, Thesis-based programs, Graduate School of Management (Sep 2009 -)
- Member, Organizing Committee, Asian Finance Association Conference 2005
- Member, Research Committee, GSM, UPM
- Course Head, Quantitative Courses in Management, GSM, UPM
- Course Coordinator, Quantitative techniques/Business Statistics/Operations Management, FEP, UPM
- Head, Paper Committee, Seminar FEP, 2003
- Head, Website and Paper Management, AFA Conference 2005
- Advisor, Committee AACSB

Research Activities:

RUGS Project as a Project Leader (2011-2012)

Impact of environmental pro-activity on firm performance. Budget RM 40,000.

MOSTI e-Science Fund Project as a Project Leader: (2007 – 2010)

Empirical and theoretical studies to model supply chain relationships. Project completed in March, 2009. Budget: RM 40,000

IRPA Project Completed as Project Leader:

Algorithms/Solution Techniques for solving Multi-plant, Multi-item and Multi-period Production Planning and Distribution problems with inter-plant transfers. Project completed in June, 2006. Budget: RM 30,000

Supervision of students (Supervisor/Co-supervisor):

Have supervised/co-supervised more than 35 students (MSc and PhD)

Appendix gives the list of the students

Publications**Books/Study Guides**

- Statistics for Management – Murali Sambasivan and Choo Wei Chong, 2002, Prentice Hall
- Decision Analysis – Murali Sambasivan and Salleh Yahya, 2002, Prentice Hall
- Business Statistics – Choo Wei Chong, Goh Poi Leng, and Murali Sambasivan, 2002, Prentice Hall

Refereed Publications—International

- [1] Loke Siew Phaik, Alan Downe, Murali Sambasivan and Khalizani Khalid (2012), A structural approach to integrating TQM and Knowledge Management with Supply Chain Learning, *Journal of Business Economics and Management* – ISI, SSCI – **Impact Factor – 3.866, ERA/ABDC Ranking – B, Accepted and forthcoming**
- [2] Pouyan Esmailzadeh, Murali Sambasivan, Naresh Kumar and Hossein Nezakatti (2012), A study to identify motives of clinical IT adoption among physicians in Malaysia, *Advanced Science Letters* – ISI – **Impact Factor – 1.253, Accepted and forthcoming**
- [3] Alan Downe, Loke Siew Phaik and Murali Sambasivan (2012), Relational Capital and SMEs Collaborative Strategy in the Malaysian Service Industry, *International Journal of Services, Economics and Management*, **Accepted and Forthcoming**
- [4] Siew Imm Ng, Murali Sambasivan and Siti Zubaidah (2011), Antecedents and outcomes of flight attendants' job satisfaction, *Journal of Air Transport Management* – 17, 309-313 – ISI – **Impact Factor – 1.086 – ERA/ABDC Ranking – B**
- [5] Murali Sambasivan, Loke Siew Phaik, Zainal Abidin Mohamed, and Yee Choy Leong (2011), Relationship between interdependence and strategic alliance outcomes in a manufacturing supply chain: Role of relationship capital as a mediating construct, *Management Decision* – 23(4), 548-569 – SSCI – **Impact Factor – 0.622– ERA/ABDC Ranking – B**
- [6] Fatima Ungku, Huey Chern Boo, Murali Sambasivan and Rosli Salleh (2011), Foodservice hygiene factors – The customer perspective, *International Journal of Hospitality Management*, 30(1), 38-45 – Scopus, **Lodge and Restaurant Index -- Impact Factor – 1.382 – ERA/ABDC Ranking – A**

[7] Murali Sambasivan and Ching Nget Yen (2010), Strategic Alliances in a manufacturing supply chain: Influence of organizational culture from the manufacturer's perspective, *International Journal of Physical Distribution and Logistics Management* – 40(6), 456-474 – **ISI, Impact Factor – 2.617 – ERA/ABDC Ranking – C-- Highly Commended Award Winner at the Literati Network Awards for Excellence 2011.**

[8] Murali Sambasivan, George Patrick Wemyss and Raduan Che Rose (2010), User acceptance of a G2B system: a case of electronic procurement in Malaysia, *Internet Research*, 20(2), 169-187 – **SCI, Impact Factor – 1.015 – ISI – ERA/ABDC Ranking – A**

[9] Md-Sidin Samsinar, Sambasivan Murali and Ismail Izhairi (2010), Relationship between work-family conflict and quality of life: An investigation into the role of social support, *Journal of Managerial Psychology*, 25(1), 58-81 – **SSCI, Impact factor – 2.15 – ISI – ERA/ABDC Ranking -- C**

[10] Murali Sambasivan, Lim Li Yen, Raduan Che Rose and Mohani Abdul (2010), Venture Performance in Malaysia: Personal Initiative, Human Capital, and Competency Areas of Founding Entrepreneurs as Critical Success Factors, *Journal of Small Business and Entrepreneurship*, 23(3), 315-332 —**Econlit – ERA/ABDC Ranking -- C**

[11] Anusuiya Subramaniam, Rozhan Othman and Murali Sambasivan (2010), Implicit leadership theory among Malaysian managers: Impact of the leadership expectation gap on leader-member exchange quality, *Leadership & Organization Development Journal*, 31(4), 351-371 – **Scopus – Current citations express, Impact Factor – 0.7 – ERA/ABDC Ranking – B**

[12] Samsinar Md-Sidin, Murali Sambasivan, and Nanthini Muniandy (2010), Impact of Psychological Ownership on the performance of business school lecturers, *Journal of Education for Business*, 85(1), 50-56 – **Education Index – ERA/ABDC Ranking -- C**

[13] Pouyan Esmailzadeh, Murali Sambasivan and Naresh Kumar (2010), The challenges and issues regarding e-health and health information technology trends in the healthcare sector, *Communications in Computer and Information Science*, 113, 23-37 – **ISI Proceedings, Scopus**

[14] Sambasivan Murali, Mohani Abdul, and Yuzlaini Yusop (2009), Impact of personal qualities and management skills of entrepreneurs on venture performance in Malaysia: Opportunity recognition skills as a mediating factor, *Technovation*, 29(11), 798-805 – **SSCI, SCI, Impact Factor – 3.678 – ISI – ERA/ABDC Ranking -- A**

[15] Sambasivan Murali, Zainal Abidin Mohamed and Nandan Tamizarasu (2009), Performance measures and metrics for e-supply chains, *Journal of Enterprise Information Management*, 22(3), 346-360 – **Scopus, Impact Factor – 1.244 – ERA/ABDC Ranking -- C**

[16] Sambasivan Murali, Nandan Tamizarasu, and Zainal Abidin Mohamed (2009), Consolidation of Performance measures and metrics for a supply chain environment, *Journal of Enterprise Information Management*, 22(6), 660-689 – **Scopus, Impact Factor – 1.244 – ERA/ABDC Ranking -- C**

[17] Sambasivan Murali, Siew-Phaik Loke, and Zainal Abidin Mohamed (2009), Impact of knowledge management in supply chain management: a study in Malaysian manufacturing companies, *Knowledge and Process Management: The Journal of Corporate Transformation*, 16(3), 111-123-- **AURSI: African Urban & Regional Science Index (AURSI) – ERA/ABDC Ranking -- C**

- [18] Siew-Phaik Loke, Murali Sambasivan, and Alan G. Downe (2009), Strategic alliances outcomes in supply chain environments: Malaysian case studies, *European Journal of Social Sciences*, 9(3), 371-386 -- **Scopus**
- [19] Ahmad Fareed Ismail, Murali Sambasivan, Boo Huey Chern and Jamie Murphy (2009), Adoption of back-of-house information technology in Malaysia's food service industry, In Carlsen, Jack (editor); Hughes, Michael (editor); Hones, Kristen (editor); Jones, Roy (editor); **See change: Tourism and hospitality in a dynamic world**, Freemantle, WA: Curtin University of Technology, 1414-1434.
- [20] Sambasivan Murali and Fei Ng-Yun (2008), Evaluation of Critical Success Factors of Implementation of ISO 14001 Using Analytic Hierarchy Process (AHP), *Journal of Cleaner Production*, 16 (13), 2008, 1424-1433. – **SCI - Impact factor – 2.767 – ISI – ERA/ABDC Ranking -- A**
- [21] Sambasivan, Murali and Soon, Yau-Wen (2007), Causes and Effects of Delays in Malaysian Construction Industry, *International Journal of Project Management*, 25, 2007, 517-526. – **Scopus, Impact Factor – 1.951 – ERA/ABDC Ranking – A (In Top 10 most cited articles between 2007 and 2012)**
- [22] Mustaffa, Zaidah, Md. Zabid, Abdul Rashid, and Sambasivan, Murali (2007), Strategic Roles of Foreign Multinational Subsidiaries in Malaysia, *International Journal of Management and Decision Making*, 8(2-4), 2007, 268-289. – **Scopus, Impact Factor – 0.81 – ERA/ABDC Ranking -- C**
- [23] Ramchandra, Suresh, Annuar Md Nassir, Sambasivan, Murali and Joher, Huson (2007), Financing Intangibles in Malaysian Firms – Is there any evidence of a pecking order? *New Zealand Journal of Applied Business Research*, 6(1), 2007, 63-86—**ERA/ABDC Ranking -- C**

[24] Sambasivan, Murali and Yahya, Salleh (2005), A Lagrangean-based heuristic procedure for solving multi-plant, multi-item, multi-period capacitated lot-sizing problem with inter-plant transfers, *Computers and Operations Research*, 32(3), 2005, 537-555 – **SCI - Impact Factor – 2.853 – ISI – ERA/ABDC Ranking -- A**

[25] Isa, Che Ruhana, Yau, Foong-Soon, and Sambasivan, Murali (2005), The Roles of Market Competition and Advanced Manufacturing Technology in Predicting Management Accounting and Control Systems Change, *Asia Pacific Management Review*, 10(6), 2005, 397-403 -- **Scopus – ERA/ABDC Ranking -- C**

[26] Rashid, Md Zabid, Sambasivan, Murali and Azmawani bte Abdul Rahman (2004), The influence of organizational culture on attitudes toward organizational change, *Leadership & Organization Development Journal*, 25(2), 2004, 161-179 – **Scopus, Impact factor – 0.7 – Current citations express (Selected as one of the top ten downloaded articles in the last 30 years of journal’s history) – ERA/ABDC Ranking -- B**

[27] Rashid, Md Zabid, Sambasivan, Murali and Johari, Juliana (2003), The Influence Of Corporate Culture And Organisational Commitment On Performance, *Journal of Management Development*, 22(8), 2003, 708-728 – **Scopus, Impact Factor – 0.648 -- Current citations express – ERA/ABDC Ranking -- C**

[28] Sambasivan, Murali and Schmidt, Charles (2002), A Heuristic procedure for solving multi-plant, multi-item, multi-period capacitated lot sizing problem, *Asia-Pacific Journal of Operational Research*, 19(1), 2002, 87-105 – **SCI - Impact Factor – 0.454 – ISI – ERA/ABDC Ranking -- C**

National

[1] Kazi Tanvir Mahmud, Zainal Abidin Mohammed, Murali Sambasivan and Sardana Islam Khan (2010), Opinion of fishermen towards their well-being under agricultural diversification and intensification (ADIP) project in Bangladesh, *International Journal of Economics and Management*, 4(1), 45-60 -- **Scopus**

[2] Murali Sambasivan and Jacob George (2008), Impact of Supply Chain Practices on Competitive Position of a company: A study on MNCs in Malaysia, *International Journal of Economics and Management*, 2(2), 369-394 -- **Scopus**

[3] Venkateswaran Nagappan and Murali Sambasivan (2008), Digi Camera Malaysia: Improving Production Efficiency, *Journal of Asian Case Research*, 1(1), 11-18.

[4] Ahmad Fareed Ismail, Syed Abd. Kadir AlSagoff, Murali Sambasivan, and Boo Huey Chern (2007), Adoption of Information Technology in the foodservice industry: A diffusion innovation perspective -- In *Readings on Tourism and Hospitality (Vol.1)*, pp. 233-246. Kedah, Malaysia: UUM Publisher.

[5] Raduan Che Rose, Murali Sambasivan, Lim Li Yen, and Naresh Kumar (2006), Critical success factors of Entrepreneurs in Malaysia: empirical evidence, *Journal of Technology Management and Entrepreneurship*, 4(1), 1-24.

[6] Tamizarasu Nandan, Salleh Yahya, Zainal Abidin Mohamed, and Murali Sambasivan (2005), Developing measures of E-Supply chain management performance for a manufacturing environment, *Journal of Technology Management and Entrepreneurship*, 2(1), 79-102.

[7] Eliatamby Nadarajah, Murali Sambasivan, and Salleh Yahya (2005), Autonomous Maintenance – An Effective Shop-Floor Tool To Improve Productivity, *Journal of Technology Management and Entrepreneurship*, 3(2), 2005, 89-105.

[8] Salleh Yahya, Murali Sambasivan, and Seow Hsin Voon (2000), Optimal teller windows in banking industry, *Banker's Journal Malaysia*, 116, 2000, 29-34

Articles Under Review

* An Integrated Framework to model strategic alliances – **Murali Sambasivan and Loke Siew Phaik**

Journal: International Journal of Production Economics

*Factors influencing IT adoption in restaurants in Malaysia – Fareed Ismail, Murali Sambasivan and Boo Huey Chern

Journal: Journal of Hospitality and Tourism

*Strategic alliance with suppliers and customers in a manufacturing supply chain: a structural model – Murali Sambasivan and Loke Siew Phaik

Journal: Journal of Purchasing and Supply Management

*To buy or not to buy American Products: Role of religiosity, animosity, and ethnocentrism among Malaysian consumers – Zafar Ahmed and Murali Sambasivan

Journal: Journal of Services Management

*Making a case for operating green – Saiku Bah, Murali Sambasivan and Ho Jo Ann

Journal: Journal of Environmental Management

Effect of spiritual intelligence, emotional intelligence, psychological ownership and burnout on caring behavior of nurses: a structural equation modeling study

Journal: International Journal of Nursing Studies

International Conference / Proceedings

Jafari, S.M. B., Ali, N. A., Sambasivan, M. and Said, M. F. (2011), “A Respecification and extension of DeLone and McLean model of IS success in the citizen-centric e-Governance”, IEEE IRI 2011, August 3-5, Las Vegas, Nevada, USA, PP. 342-346.

Esmailzadeh, P., Sambasivan, M., Kumar, N. and Nezakati, H. (2011), “Adoption of technology applications in healthcare: The influence of attitude toward knowledge sharing on technology acceptance in a hospital”, T.-h. Kim et al. (Eds): UNESST 2011, CCIS 264, PP. 17-30.

Esmailzadeh, P.; Sambasivan, M.; Kumar, N.; , "The effect of the healthcare professional — Hospital relationship on accepting new clinical IT: A modified technology acceptance model from a relational perspective," *Education and Management Technology (ICEMT), 2010 International Conference on* , vol., no., pp.210-217, 2-4 Nov. 2010

URL: <http://ieeexplore.ieee.org/stamp/stamp.jsp?tp=&arnumber=5657668&isnumber=5657532>

Pouyan Esmailzadeh, Murali Sambasivan, Naresh Kumar, and Hossein Alizadeh (13-16 Oct 2010). How to manage and flourish innovation in hospitals by clinical IT?. *Proceedings of Academy of Healthcare Management*, Las Vegas, NV, Vol 7 No 2, 8-24. **(Won the best paper award)**

Esmailzadeh, P.; Sambasivan, M.; Kumar, N (16 – 18 April, 2010). To use or not to use new IT: The effect of healthcare professional's OCB on intention to use new clinical IT, *Proceedings of Information Management and Engineering (ICIME), 2nd IEEE International Conference on*, pp.155-163, 2-4 Nov. 2010

URL: http://ieeexplore.ieee.org/xpls/abs_all.jsp?arnumber=5478226

Esmaeilzadeh Pouyan, Murali Sambasivan, and Naresh Kumar (9 – 11 Dec, 2009). An integrated framework to determine factors influencing adoption of new technology among healthcare professions in Malaysia. Curtin University, Miri, Sarawak Campus.

Murali Sambasivan (Nov 23-25, 2009). Ongoing transformation at UPM Business School: Role of AACSB accreditation process. QS-Apple Conference, KL, Malaysia.

Loke Siew-Phaik, Sambasivan Murali, Yee Choy-leong, and Mohamed Zainal Abidin (August 8–13, 2008). Factors Influencing Strategic Alliance Outcomes: An Integrative Approach. Academy of Management Conference, Anaheim, California, USA.

Guan-Cheng, Kenny-Teoh, Md-Sidin, Samsinar, Sambasivan, Murali, and Salleh, Rosli (July 8-10, 2008). Re-looking Consumer Ethnocentrism's CETscale: The TrueCET scale. Academy of Marketing Conference, The Robert Gordon University, Aberdeen.

Phang M. S., Foong, S. Y. and Sambasivan, M (July 6-8, 2008). Behind the Scene of Knowledge Sharing: The Impact of Task Complexity. 2008 AFAANZ/IAAER Conference, Sydney, Australia.

Singh, S. K. G., Rose, R. C., Anantaraman, V., Sambasivan, M., and Idris, K (Nov 18-20, 2007). The influence of individual factors on Malaysian manager's participation in decision making. Asia Pacific Management Conference XIII, Melbourne, Australia.

Fatimah, U., Sambasivan, M., Abu Bakar, F., Salleh, R., and **Boo, H. C.** (August 21-23, 2007). Effect of food hygiene quality on consumers' intention to purchase food away from home: The role of perceived risk. Asian Food Conference, Kuala Lumpur, Malaysia.

Ismail, A. F., Alsagoff, A. K., **Boo, H. C.**, and Sambasivan, M. (August 21-23, 2007). Factors influencing adoption of front-of-house information technology application: The

case of foodservice industry in Malaysia. Asian Food Conference, Kuala Lumpur, Malaysia.

International Conference on Local Government 2006: Enhancing Service Delivery by Local Authorities, Kota Kinabalu, 22-24 August 2006.

Performance Measurement for Local Authorities in Peninsular Malaysia -- Kuppusamy Singaravelloo, Samsinar Md. Sidin, Murali Sambasivan and Zaleha Mohd Noor (2007), Performance Measurement for Local Authorities in Peninsular Malaysia --, *Proceedings on Service Delivery by Local Authorities: Issues and Challenges (2006)*, Universiti Teknologi MARA (UPENA) Publications, Shah Alam, pp. 285-300.

Fifth AHRD Conference at Kuala Lumpur, Dec 3-5, 2006

The Determinants of Quality of Work Life among Executives -- Zalfa Laili Hamzah, Samsinar Md Sidin, Norhasni Zainal Abiddin, Md. Zabid Abd Rashid and Murali Sambasivan

SCMIS (Supply Chain Management and Information Systems) International Conference at Taiwan, July 5-7, 2006

Determinants of Strategic Alliance Outcomes in a Supply Chain Environment – Loke Siew Phaik and Murali Sambasivan – **Won the best paper award**
 Proceedings of the 4th International Conference on Supply Chain Management & Information Systems, pp. 237-245.

16th Asian Financial Association Conference at Kuala Lumpur, 2005

Financing Intangibles: Funding patterns in Malaysia -- Sureshchandra Ramachandra, Annuar Md Nassir, Murali Sambasivan, and Huson Joher

Asia Pacific Conference on Economics and Management held at Penang, 2004

Genetic Algorithm to solve multi-plant capacitated lot-sizing problem – Murali Sambasivan and Salleh Yahya

The impact of firm characteristics and strategic orientation on export marketing performance: The case of Malaysian furniture industry – Azaze@Azizi Hhaji Abdul Adis, Samsinar Md Sisin, Mohd Shahwahid Haji Othman, Murali Sambasivan

The effects of organizational culture and strategy on market orientation among the manufacturing firms in Malaysia – Mariam Miri Abdullah, Samsinar Md Sidin, Murali Sambasivan, Md. Zabid Abdul Rashid

IX Asia Pacific Management Conference at Osaka, 2003

The Roles of Market competition and AMT in predicting MACS change -- Che Ruhana Isa, Foong Soon Yau, and Murali Sambasivan

Asia Pacific Conference on Economics and Management held at Kuching, 2002

Lagrangean-based algorithm to solve multi-plant capacitated lot-sizing problem – Murali Sambasivan and Salleh Yahya

Consumer Ethnocentrism tendency – A study of graduate executives in Klang valley – Samisinar Md Sidin, Murali Sambasivan, Kenny Teoh

Academy of Applied Business Annual Conference, Kota Kinabalu, Sabah, 2002

The relationship between work values and job commitment amongst executives in Malaysia – Dahlia Zawawi, Samsinar Md Sidin, Murali Sambasivan, Iskandar Abdullah

Decision Sciences Conference, Philadelphia, 1993

Productivity Improvement through integrated production planning in a multi-plant environment – Murali Sambasivan

Editorial Credits

Samsinar Md Sidin, Murali Sambasivan, Siti Rahayu Hussin, Salleh Yahya, Narimah Hashim, Amalina Abdullah (2003), “Contemporary Issues in Business,” Vol. 1, Prentice Hall

Samsinar Md Sidin, Murali Sambasivan, Zaleha Md Noor, Mastura Yahya (2003), “Contemporary Issues in Economics,” Vol. 1, Prentice Hall.

Ad hoc Reviewer

Reviewer for Asia Pacific Journal of Operational Research, International Journal of Production Economics, International Journal of Production Research, European Journal of Operational Research, Mathematical and Computer Modeling, Computer & Operations Research, Benchmarking: An International Journal, Engineering Optimization, Transportation Research: Part E

Computer Skills:

- Conversant with IBM 3090 Mainframe, DG mini-computers, PCs
- Conversant with COBOL, FORTRAN, Baan-4GL, FoxPro, Dbase, C
- Conversant with Microsoft Office, Mapinfo
- Conversant with SPSS, LINDO, LINGO, GAMS, XPRESS-MP, ZINO, STORM, Triton-Manufacturing, Distribution...

Professional Memberships

- APICS (The Association for Operations Management), USA
- Academy of Management, USA

References:

- (1) Prof. Dr. Charles P. Schmidt,
Professor, Dept of Management Science and Statistics,
Mary Alston Hall, College of Commerce and Business Administration,
University of Alabama, Tuscaloosa, USA, AL-35487
Phone: 205-348-8914. E-mail: cschmidt@cba.ua.edu
- (2) Prof. Dr. David M. Miller,
Director, Alabama Productivity Center,
Bidgood Hall,
University of Alabama, Tuscaloosa, USA, AL-35487
Phone: 205-348-8913/8956. Email: dmiller@proctr.cba.ua.edu
- (3) Prof. Dr. Zainal Abidin Mohamed
Graduate School of Management,
Universiti Putra Malaysia
43400 UPM, Serdang,
Selangor, Malaysia
E-mail: laniaz@putra.upm.edu.my

Appendix

Supervision of students (Supervisor/Co-supervisor) -- Completed:

Doctor of Philosophy (a sample)

Name	Title	Status
Pouyan Esmaeizadeh <u>Main Supervisor</u>	Factors influencing acceptance of clinical decision support systems among healthcare professionals in Malaysia	Graduated
Loke Siew Phaik <u>- Main Supervisor</u>	Factors influencing formation, maintenance, and success of strategic alliances in a manufacturing supply chain	Graduated
Kuppusamy	Determining Factors influencing best practice local government agencies	Graduated
Kenny Teoh	TrueCET – Development of Consumer Ethnocentric scale	Graduated
Jothee Sinnakannu	Speed of Price Adjustment: A study on KLSE	Graduated
Sureshchandra Ramachandra	Financing Intangibles: Evidence of Behavioral Patterns in Malaysia	Graduated
Lim Li Yen	Impact of Personal Initiative, Competencies, and Background on the success of Entrepreneurs in Malaysia	Graduated
Wee Shu Hui	Relation between Management Accounting System and Organizational Learning	Graduated
Sharan Kaur	Influence of organizational and individual factors on employee participation in decision making	Graduated
Phang Mee Seong	Cognitive and Motivational Factors for Effective Knowledge sharing	Completed
Ruhana Md Isa	The Roles of Market Competition and Advanced Manufacturing Technology in Predicting Changes in Management Accounting and Control Systems	Graduated
Tamizarasu Nandan	Performance Measures and Metrics in a Supply Chain Environment	Graduated
Izhairi Ismail	Effects of Work and Non-work Variables on Inter-role Conflict and Quality of Life	Graduated
Belal Barhem	A comparative study of work stress patterns between Malaysian and Jordanian Customs Employees	Graduated
Ali Hassan Mohamed	The Effects of Contextual Factors on Individual Learning Process in New Technology Implementation	Graduated

Name	Title	Status
George Patrick	Factors influencing new technology implementation in government agencies	Completed
Mohd Fuaad Said	Factors influencing on-line marketing adoption in the Malaysian hotel industry	Graduated

Master of Science (a sample)

Name	Title	Status
Loke Siew Phaik -Main Supervisor	Impact of Supply Chain Process Knowledge and Supply Chain Learning on Performance	Graduated
Juliana Johari	Influence of corporate culture and organizational commitment on performance	Graduated
Azmawani bte Abd Rahman	Influence of organizational culture and strategy on attitudes toward organizational change	Graduated
Zaidah Mustaffa	The Relationship between strategic roles and performance: The case of multinational corporations' subsidiaries in Malaysia	Graduated
Raja Nerina Raja Yusof	The relationship between type of control, level of ownership and typology of foreign MNCs in Malaysia	Graduated
Dahlia Zawawi	The effect of values on job satisfaction and performance of executives in Malaysia	Graduated
Zaireena Wan Nasir -Main Supervisor	Factors Influencing Ethical Decision Making Intentions in Islamic Financial Organizations	Graduated
Cessie Sylvia Petchi	Customer and employee service quality management in airline industry	Graduated
Neela Ravichandran	Perceived barriers for career advancement opportunities among local managers in Japanese subsidiaries in Klang Valley	Graduated
Yuzliani M. Yusop	The relationship between demographic factors, entrepreneurship quality entrepreneurship skills, and business performance	Graduated
Nor Siah Jaharuddin	Perceptions on Strategic Management Practices in Private Higher Learning Institutions in Malaysia	Graduated
Zalfa Laili binti Hamzah	Determinants of quality of work life in Malaysia	Graduated
Mariam Miri Abdullah	Impact of market orientation and organizational strategy on performance	Graduated

Name	Title	Status
Azaze @ Azizi Hj Abd Adis	Impact of design, product and firm characteristics on export marketing performance in furniture industry	Graduated
Ng Pek Kim	Students' Learning Experience in a Web-Based Learning Environment	Completed
Nor Hashimi Bin Mahat	The Impact of Training on Development of Competencies and Motivation: A Study on MARA's Entrepreneurs Program	Completed
Seow Hsin Voon -Main Supervisor	A study of queuing theory and its effects on decision on additional counters in the banking industry	Graduated
Saiku Mayat Bah – Main Supervisor	Impact of Environmental proactivity on firm performance in Malaysia	Graduated

Master of Business Administration (a sample) – Main Supervisor

Name	Title	Status
Venkateswaran Nagappan	Improving Production Efficiency	Graduated
Tan Sie Hua	A study of supply chain management issues in SMEs in Malaysia	Graduated
Jacob George	A supply chain management study among multinational companies in Malaysia	Graduated
Yau Wen Soon	Causes and Effects of Delays in Malaysian Construction Industry	Graduated
Ng Yun Fei	Critical Success Factors in the implementation of ISO14001	Graduated
Ching Nget Yen	Strategic Alliances in a manufacturing supply chain: Influence of organizational culture from the manufacturer's perspective	Graduated